



ul Aroniowa 13, 03-289 Warsaw

## **Terms and Conditions for the Provision of Services by Electronic Means**

The Terms and Conditions are valid from 14.03.2024.

The Regulations define the rules for the provision of services provided electronically by **Telfon Poland sp. z o.o.** with its registered office at 13 Aroniowa Street in Warsaw, NIP 5242879688, REGON 015484740, KRS 0000765686, tel. +48 222 66 11 00 (hereinafter referred to as the Service Provider).

### **Definitions**

Terms and Conditions – this document specifying the terms and conditions of using the Service Provider's Services by the Service Recipient

Website – the Service Provider's website available at [www.telfonpoland.pl](http://www.telfonpoland.pl)

Service Recipient – a person who uses the Services available on the Website

Service – a provision provided remotely by means of electronic communication on the terms set out in the Terms and Conditions. These Terms and Conditions apply to the services

- contact form

### **Terms of Service**

1. The service is provided free of charge and its use is voluntary.
2. In order to provide the Service, the Service Provider obtains the necessary personal data from interested parties.
3. The Service is provided only to Service Recipients, i.e. persons who:
  1. have provided their data in order to use the Service,
  2. have read and accepted these Terms and Conditions,
  3. have concluded an agreement for the provision of Services by electronic means by clicking "Send a message" under the contact form on the website.
4. The implementation of the Contact Form Service is carried out by sending an e-mail to the e-mail address indicated by the Service Recipient or by telephone contact to the telephone number provided.

### **Technical requirements and warnings for the Service Recipient**

1. In order to start using the Service, you will need to:
  1. connection to the Internet;
  2. Your email account and/or phone number

Telfon Poland Spółka z o. o.  
ul Aroniowa 13  
03-289 Warsaw

0000765686 National Court Register  
NIP 524-287-96-88  
REGON 382325921

28 1020 1042 0000 8702 0406 723  
PKO Bank Polish  
15 Puławska Street,  
02-515 Warsaw

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2. The Service Provider undertakes to ensure the highest possible quality and stability of the Website and the Services provided through it, however, it is not responsible for the inability to use, interruptions and disruptions caused by force majeure or unauthorized actions of third parties.

### **Protection of personal data**

1. The Service Provider is the administrator of the personal data of the Service Recipients.
2. The purpose of data processing is the provision of the Services specified in these Terms and Conditions. The basis for the processing of the Service Recipient's data to the extent necessary to provide the Services is the agreement concluded with the Recipient.
3. The Service Recipient may withdraw consent at any time, without affecting the processing carried out before its withdrawal.
4. The data will be used until the end of the service and then for the period necessary for documentation purposes (up to 6 years).
5. Providing data is voluntary, but necessary to provide the Services.
6. The Service Recipient has the right to lodge a complaint against the processing of their data by the Service Provider to the President of the Personal Data Protection Office.
7. The Service Recipient has the right to inspect their data, update it, delete it, and obtain comprehensive information on this subject.

### **Final provisions**

1. The Terms and Conditions are valid from 14.03.2024 and are available at [www.telfonpoland.pl](http://www.telfonpoland.pl)
2. The Service Provider has the right to amend the provisions of the Terms and Conditions or introduce a new one.
3. New Terms and Conditions or amendments to the existing ones shall enter into force after 14 days from the publication of the new Terms and Conditions.
4. The applicable law is Polish law.